

## **Special Notice**

### **Important update for Supervisors receiving their International earnings via HSBC Wire Transfer**

Dear Distributor,

In 2006, HSBC was selected to provide you with an innovative program called Global Direct. This service was designed to process your OC international payments in a secure and efficient manner directly to your personal checking or savings account.

If you are currently participating in this program; we would like to inform you of an important upcoming change. Earlier this year, we were informed that HSBC will no longer offer or support the Global Direct payment for all their worldwide customers.

As a result, we selected JP Morgan Chase (Chase) to replace HSBC and are working closely with them on a smooth transition. Herbalife has a longstanding partnership with Chase.

As a world premier bank, Chase is financially sound, and supports our worldwide business in many ways through their global service offerings and bank alliances. It is important that we partner with a financial institution as committed to Herbalife as we are to you, our Distributors.

**No action is required by you today.** The ultimate goal of this transition is for you to continue to receive your OC earnings as you do today. However, in light of the above, please review and pay special attention to the following:

- June 2009 earnings paid in July will be the last payment issued through HSBC to your personal account.
- July 2009 earnings paid in August will be issued by our new partner – Chase.
- Due to this transition, we will be unable to process any changes to your existing enrolled bank accounts until the conversion to Chase is complete.
- For Supervisors with an HSBC or a strategic partner bank account, HSBC has notified us that previous preferential pricing with these accounts will no longer be honored; therefore, effective August 2009, the cost per wire transaction will vary and will depend upon your relationship with your local bank. This is beyond Herbalife's control.
- Where market conventions and regulations allow, your international earnings payment will be exchanged into the local currency by Chase and credited to your account.
- Your bank may charge additional fees to receive electronic payments, beyond the fees Herbalife pays on your behalf to transfer the funds.
- **To potentially lower the bank wire fees you pay, a minimum threshold of USD \$50 or 50 Euro will be established. OC royalty payments will be stored on Herbalife's system until you reach or exceed this minimum amount.**

We would like to take this opportunity to thank you for your support; we remain committed to providing you with superior value and service and hope you enjoy the new benefits that the Chase partnership brings.

If you require any further information or assistance, please contact your local Distributor Services Department.

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